# Frequently Asked Questions (FAQs) Helpful Information for Advisors

## What is GEO's relationship with the University of Oregon?

Global Education Oregon (GEO) is the University of Oregon study abroad office and serves, in addition, as a third-party program provider for colleges and universities around the country.

## Who can apply to a GEO program?

Any student who is enrolled in a degree-seeking program at a recognized higher education institution in the U.S. may apply to participate in a GEO program. International students are welcome and often participate in our programs. Students must be at least 18 years of age, but there is no age maximum. GEO does not currently offer programs to the general public or high school students.

## Are all GEO programs open to my students?

For students outside the University of Oregon, GEO has a specific suite of programs that are open to students, from short term to year-long opportunities. We are adding new programs to the partner portfolio all of the time. To ensure your students view only those programs open to them, select the correct radial button on the Programs page and click 'search' to filter the programs. You may also <u>follow this link</u>.

## Are all GEO programs taught by University of Oregon professors?

Our programs are taught by local faculty, University of Oregon professors and visiting professors from U.S. institutions. Each program is different. Program faculty are listed on each program webpage or the relevant <u>Center pages</u>.

# Do my students enroll in the University of Oregon?

Students from partner institutions are treated as visiting students for the duration of their GEO program and remain students at their own respective home institutions. Acceptance into a GEO program does not constitute acceptance into the University of Oregon and the students do not pay University of Oregon tuition or fees other than those associated with their GEO program.

# How do I receive grades for my students?

Students from affiliated institutions ("GEO partners") may receive a grade report or transcript from the University of Oregon. Students at institutions with no formal agreement receive a University of Oregon transcript.

## How do I request materials or a campus visit?

Request materials via this form: <a href="https://oregon.qualtrics.com/jfe/form/SV">https://oregon.qualtrics.com/jfe/form/SV</a> b4tbt7fs3yJhtDn Please contact your institutional relations representative directly about campus visits.

#### How do I affiliate with GEO?

There is no charge to affiliate and affiliation with GEO opens up more <u>scholarship</u> opportunities for your students. Please refer to the many benefits of partnering with GEO <u>here</u>. To request a sample affiliation agreement, please contact <u>your institutional relations</u> <u>representative</u> or Assistant Director of Institutional Relations, <u>Lisa Calevi</u>.

# **Health and Safety**

Student safety and security is a top priority for us. GEO's dedicated <u>Health, Safety and Risk</u> <u>Manager</u> available to respond to any questions or concerns. Students can also reach GEO's 24-hour dedicated emergency hotline at 503.764.4146 for immediate assistance.

See here for summary information regarding the GEO insurance plan.

#### Access

At GEO we are committed to diversity and inclusion on every program. One of our main goals is to increase access to study abroad for those historically not included. To that end, we have built focused programming with HBCUs and community colleges. In addition, we strive to keep program costs low in order to remove barriers to study abroad. A campus-wide Diversity Action Plan that guides our work and the GEO Diversity Working Group enables us to develop strategies to realize those goals. We take great pride in amplifying diverse student voices across our communication platforms, including here. Learn more here.

# **Using the GEO Portal (Terra Dotta)**

Need assistance with your GEO Portal (Terra Dotta) account? We are happy to help!

#### Need a password reset?

Use this link: <a href="https://intlsa.uoregon.edu/index.cfm?FuseAction=Security.GetPassword">https://intlsa.uoregon.edu/index.cfm?FuseAction=Security.GetPassword</a>

#### New to using Terra Dotta software?

We have a <u>helpful advisor's guide</u> to navigating the GEO Portal.

#### Want to approve a student for study abroad?

Use our helpful <u>step-by-step guide</u> to assist you in approving your students for GEO programs.

For a new account, or general software inquiries please contact your <u>Institution Relations</u> Representative or email geoinfo@uoregon.edu.

# **Billing Questions**

Please contact <a href="mailto:dgefinance@uoregon.edu">dgefinance@uoregon.edu</a>.